

# Get involved with CRTC Public Hearings

The Canadian Hard of Hearing Association

Broadcasting Accessibility Quick Tips

## **Are you concerned about accessibility, or the content included in public broadcasting?**



Click the following links to learn more about the open proceedings and public hearings scheduled near you:

- [Phone and Internet \(Telecom\)](#)
- [Radio, TV and Distribution \(Broadcasting\)](#)
- [Telemarketing Rules, National Do Not Call List and Anti-Spam \(Compliance and Enforcement\)](#)

## *The CRTC wants your feedback*

The goal of the Canadian Radio-television and Telecommunications Commission (CRTC) is to make decisions in the best interest of all Canadians.

To do this, the CRTC needs your input. The CRTC is especially interested in finding people who rely upon and regularly use accessibility features in broadcasting, so that their recommendations are informed by community stakeholders.

You can register to take part in any [CRTC open processes](#) and submit a comment to have your say.

Broadcasters must reapply for their licenses every three years, and if there are any unaddressed complaints that are still pending action, the CRTC raises these unanswered complaints with the company.

If the complaints allege that the company violated the *Broadcasting Act* or CRTC policies or regulations, CRTC staff will decide if any further process or regulatory action is required.



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**Association des malentendants canadiens**

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Although uncommon, it is possible for a service provider to have their license renewal denied if the company fails to address violations of the *Broadcasting Act* or CRTC policies.

Most often, broadcasters work to resolve any issues forwarded by the CRTC to maintain their licensing.

Bring your passion for hearing accessibility to the CRTC Public Hearings and help Canadians enjoy increased accessibility.

### ***Have a question or want to learn more?***

Visit the Canadian Hard of Hearing Association Broadcasting Accessibility Project website:

<http://chha.ca/baf/index.php>

Or, if you have an accessibility question about your television, radio or content on the internet, just

### **Ask the Expert!**

Visit the Ask the Expert webpage to pose your question:

<http://www.chha.ca/chha/ask-expert.php>



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