

The Dignity Memorial® Benefit Program

TAKE ADVANTAGE OF IMPORTANT MEMBER SAVINGS TODAY.

Dignity Memorial® is the most trusted name for funeral, cremation and cemetery services, serving families at more than 1,900 locations in North America.

Benefits for you *and* your extended family:

- > 10% savings on funeral and cremation services and products¹
- > 10% savings on cemetery interment rights, products and services²
- > National transferability on prearranged services within our network³
- > Bereavement travel assistance for out-of-town family and friends
- > Access to the Compassion Helpline® for grief counseling⁴
- > FREE Personal Planning Guide or Veterans Planning Guide

Eligible extended family includes spouse or domestic partner, children (natural, adopted or stepchildren), parents, grandparents and great-grandparents of both the member and their spouse or domestic partner.

GETTING STARTED IS EASY!

- > Lock in today's prices
- > Provide peace of mind to yourself and your family
- > Plan your final arrangements in 4 simple steps



For more information contact your dedicated Dignity Memorial Representative

Representative Name and Title

Phone Number

Email

1. Where available by law. Savings may not be available in all provinces and does apply to cash-advance items. On already discounted Dignity Memorial plans, additional restrictions may apply.
2. Benefit only offered in provinces with Dignity affiliated cemeteries. On already discounted Dignity Memorial plans, consumer is entitled to the greater of the two discounts.
3. Certain restrictions apply.
4. 13 months of counseling is available after services are provided by any Dignity Memorial provider throughout North America. Services provided by Charles Nechtem Associates, Inc.
The Dignity Memorial and Canadian Hard of Hearing Association are owned and operated by non-affiliated entities.

Every Detail Remembered™

Dignity®
MEMORIAL



THE DIGNITY® DIFFERENCE.

No two people are exactly alike. We're all made up of little details that make each of us unique and irreplaceable. When it comes to planning a celebration of life, it's important to find a provider that honours these differences, to create a meaningful and fitting service. At Dignity Memorial®, there are many details that set us apart as well. Differences you'll find nowhere else.

Advanced Planning

Relocation Protection

When you have a prepaid plan with a Dignity Memorial provider and wish to transfer the plan to another location more than 120 kilometers away, every detail of your plan moves with you. All of our prepaid plans are transferable and will be honoured by any of the qualifying 1,900 Dignity Memorial providers in North America. That's a promise you won't find anywhere else.

Restrictions apply.

Lifetime Flexibility

If you plan a life celebration with us, but at some point in the future, and for any reason, you would like to add to your plan with new arrangements, you can. With Lifetime Flexibility, if you want to make any changes to your plan, we are always available to discuss your many options.

Restrictions apply.

Purchase Protection Plan

Should you pass away before your purchased cemetery property is fully paid for, your family will receive some financial relief. Our Purchase Protection Plan will help take care of any remaining balance due to the cemetery.

Purchaser must be under 65 years of age; maximum forgiven balance not to exceed \$6,682.25. Other restrictions may apply.

Family First Cost Protection

We hope this never happens, but when you have a cemetery plan or funeral package with Dignity Memorial and suffer the loss of an unmarried child or grandchild who is under the age of 21, we'll take care of funeral services, cremation services and cemetery interment rights up to the same level as your own plan. This protection is at no cost to you, through any provider in the Dignity Memorial family you choose, nationwide.

Other restrictions and limits apply.

Immediate Need

100% Service Guarantee

At Dignity Memorial, we strive to get every detail right the first time, every time. That's why we offer every family we serve a 100% service guarantee. Should any detail of our service not meet the expectations as promised in our agreement, we'll do everything we can to make it right, up to refunding that portion of the service.

Compassion Helpline

Our Compassion Helpline offers families unlimited complimentary phone access to professional grief counsellors for 13 months after services are provided by any Dignity Memorial provider throughout North America. In addition, anyone who attends a visitation, chapel or celebration of life service will have three months access to the Compassion Helpline and the same licensed grief counsellors.

Services provided by Charles Nechtem Associates, Inc.

Free Online Obituary

Every Dignity Memorial service comes with a free online obituary. Here, family members and loved ones can share photos and fond memories with no restricted access or cut-off dates.

Bereavement Travel Assistance

We're here to help you get where you need to be. Our global travel partnerships allow us to assist you and your family with time-sensitive travel arrangements. We'll help find you the best available options so that you can be with your loved ones when and where they need you.